

Is your Claim Reasonable and Necessary?



People with disabilities lodge NDIS claims for all kinds of “reasonable and necessary” items and services, from finding and keeping employment services, to hours cleaning, to Equine therapy.

What is Reasonable and Necessary?

Reasonable—a service or item that is considered to be fair.

Necessary—a service or item needed because of a person’s disability.

Generally “reasonable and necessary” supports allow people with disabilities to:

- Pursue goals
- To enjoy greater independence
- Allow community and workplace participation



Guidelines to making a claim.

1. It must be related to a person’s disability
2. Not be a normal day-to-day living cost
3. Show value for money
4. Show that it is helpful for the person
5. Must not be offered by another agency for example, Medicare, or Department of education.

Utilise our Reasonable and Necessary checklist to assist you to establish if a service or item is reasonable or necessary.



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